

THI CAM TU NGUYEN

☎ +1 775-287-6402

✉ nguyenthicamtu150806@gmail.com

📍 Reno, Nevada

ABOUT ME

Aspiring engineering-oriented student with strong analytical thinking and problem-solving abilities. Experienced in managing operations, analyzing systems, and improving efficiency in real-world environments. Interested in applying technical and logical approaches to optimize processes and solve practical problems.

EDUCATION

University of Nevada, Reno

Bachelor of Business Administration

GPA: 3.6/4.0

Expected Graduation: 2028

WORK EXPERIENCE

Server | Royal Palace Restaurant, Vietnam

- Analyzed workflow during events to improve service efficiency and reduce delays
- Applied time management and task prioritization in high-pressure environments
- Identified inefficiencies in service processes and suggested improvements
- Trained new staff using structured procedures and step-by-step systems

Manager | Truc Phat Tai Apartment, Vietnam

- Managed and optimized daily operational systems of a residential property
 - Monitored building conditions and coordinated maintenance to ensure system reliability
 - Evaluated tenant needs and implemented practical solutions to improve system performance
 - Collected and organized data related to occupancy and operations for decision-making
 - Improved operational efficiency through structured planning and process control
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SKILLS

- Analytical Thinking
- Process Improvement
- System Monitoring
- Problem Solving
- Data Organization (Excel)
- Technical Communication